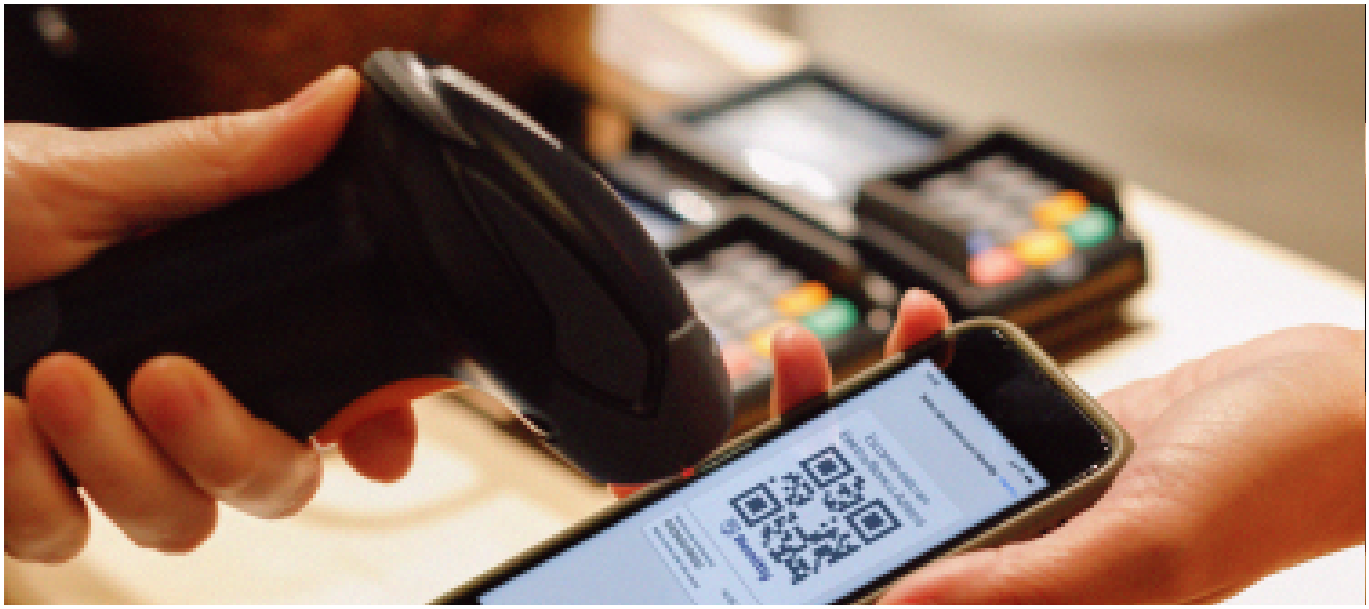


Remitly Launches QR Code Cash Pickups in Mexico, Offering a Faster, Simpler Way for Recipients to Collect Funds

Posted on July 28, 2025 by Tatiana Wheeler-Brown

At Remitly, we're committed to making it easier, faster, and safer for customers to move money across borders – because peace of mind matters. That's why we're proud to be the first to launch QR-code based cash pickups in Mexico, offering a more seamless and secure way for recipients to collect funds. This new experience is now available at Elektra and Banco Azteca locations across Mexico, continuing our investment in innovation that supports the evolving needs of our customers.

This launch simplifies one of the most important moments for our customers: when loved ones receive their money. Alongside the more traditional reference number – prone to human error and delays – recipients can now simply scan a QR code to pick up their funds with speed, accuracy, and convenience.

Send, Share, Scan. With this new feature, QR codes are included in Remitly transfer details when customers select cash pick up with Elektra or Banco Azteca as their delivery method. The process is seamless:

1. Send a transfer to Elektra/Banco Azteca through Remitly.
2. Share the QR code to your recipient via WhatsApp, text, or email.
3. The recipient simply scans the QR code at any Elektra or Banco Azteca location and show a valid ID to collect their cash—no long reference numbers required .

Solving Real Problems for Real People. This innovation directly addresses one of the most common challenges in the remittance journey: reference number errors. A mistyped digit can mean long waits – or worse, failed pickups. By removing that barrier, we're ensuring funds arrive securely and without unnecessary friction.

Why It Matters. Mexico is one of Remitly's largest receive countries, and Elektra and Banco Azteca have a vast network across Mexico with more than 2000 locations. Our partnership modernizes this experience, helping agents serve customers more efficiently while improving outcomes for families across Mexico.

This makes Remitly the first digital remittance provider in Mexico to offer QR code-based cash pickups. As QR code adoption grows — we're proud to bring that same ease and innovation to remittances.

Built for More Than Just Sending. This launch reflects our broader evolution from a remittance-first provider to a trusted partner for anyone managing money across borders. Whether it's sending money home, accessing funds quickly, or navigating life abroad, our products are designed to bring clarity and confidence to every financial step.

Peace of Mind, Delivered. We're just getting started. As we continue to innovate across our global partner network, we're excited to bring more features like this to more regions—simplifying global money movement, one scan at a time.

No more long reference numbers, errors or delays. Just send, share, and scan — only with Remitly.